

**Aim;** it is our policy to provide highest quality and service to our valued clients at all times.

NA Curtain Walling Ltd. Are a leading building envelope specialist, providing installation and maintenance of façade, curtain wall and cladding systems. We recognize that in order to provide an excellent service to our customers it is essential for us to fully understand the technical requirements of individual projects.

**Our company philosophy is;**

- To achieve quality by design and motivation, not by chance.
- To keep the quality system simple but effective.
- To foster a culture of pride in the products and services provided.

**Company objectives include;**

- To create a quality conscious "right first time" environment throughout all aspects of the business.
- To keep our processes under review to ensure we are working in the most efficient and effective way.
- To improve productivity through QA procedures and techniques.
- To maintain close and collaborative working relationships with our supply chain and clients.
- To manufacture and supply and install products fully compliant with current industry standards.

**We operate an ISO 9001 quality management system and use it to ensure;**

- We meet or exceed customer and project requirements.
- We identify and comply with relevant industry and legal requirements.
- We consistently monitor and review our performance.
- We commit to the continual improvement of our business.

As a business we actively promote a culture towards quality, working closely with both our own staff and supply chain to ensure our objectives are achieved.



Robbie Welch  
Exec. Director

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